

Remove from Queue	HE QN / HE QR
Remove PNR or message from queue	QN
Exit queue without removing	QI
Exit queue and redisplay PNR	QIR
Remove PNR/message and exit	QNF
End transact PNR and remove	ET
Remove all PNRs/msgs from a queue (category 0)	QR87
Removal for all categories	QR87CA
Removal for specific queue/category	QR87C1

Print Queues	HE QP
Print and remove from queue	QP87
Print and retain on queue	QPR87
Print and retain from queue/category	QPR87C1

Queue View	HE QV
Display default view of Queue 15	QV/15C0
Display list incl. ticketing date sorted by departure date	QV/15C0D1-TK(10MAR)/S-(DD)
Retrieve a PNR from display	QV12
Retrieve a PNR and remove it	QVD12
Refresh the display	QVO

Place on Queue	HE QE
Place PNR on specified queue	QE50
Place on queue and category	QE50C2
Queue, category and date range	QE50C2D1
Place on queue and retain on screen	QE50-RT
Place on queue without displaying PNR	QE50-ZAX8K2
Place on queue for future date	QE40/15MAR
Place on queue for future date and time	QE8C1/15MAR-1100
Place using nickname	QE.JAMES
Place on queue, retain on current queue	QER50
End transact PNR and retain on queue	QES

Please note that you will have to add an ES element prior to queuing to another office if you do not have a permanent agreement:

Add ES element	ESGVAC22999-B
End transact PNR	RFNAME;ER
Place at another office	QE/GVAC22999/10

Place on Multiple Queues	HE QE.400
Place on different queues	QM50/62 (min. 2, max. 10)
Include categories	QM7C2/8C3
Two queues in another office	QM/ZRHC22888/7/8 (min.2, max.5)

Transfer to Queue (Bulk Move)	HE QE.484
Bulk move PNRs from queue 28 to queue 30, category 1	QB28C1-30C1
Move from queue 2, cat. 2, date range 1 to queue 7, cat. 2, date range 2	QB2C2D1-7C2D2
Bulk move PNRs from a queue in your office to a queue in another office and remove PNRs from original queue	QB2C2D1-/LUGC22333/7C2D2

Count Items on Queue	HE QC.169
Count items on queue 50	QC50
Queue 50, category 10	QC50C10
Queue 50, category 10, date range 4	QC50C10D4
Using nickname	QC.JAMES
Count items on queue	
all existing categories	QC54CE
as above but all active categories	QC54CA
Queue count, sign associated queues only	QCC
as above but only queues with items	QCA
Queue count reset	QCR

Place Message on Queue	HE QM.358
Ignore current display	Clear Screen (pause/break key)
Type receiver office in the first line	QE/ZRH1A0980/97
Tab to first line and enter text	PLEASE NOTE THAT OUR OFFICE
Tab to second line and enter text	REMAINS CLOSED ON MONDAY
Insert // after last word	THANK YOU//
Press enter to transmit message	

Adding Queues	HE QA
Special queues – no date ranges	Dual queues – with date ranges
Add queue and nbr of categories	QA55C2
Add a queue name	QAQ55URGENT
Delete a queue name	QAQ55
Add queue categories	QAC55C3-5
Add/change category name dual queue	QAR55C2AGENT
Delete category name dual queue	QAR55C2
Add/change category name special queue	QAN33C1ETIX
Delete category name special queue	QAN33C1

Deleting Queues	HE QK
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Delete a specific queue	QK44
Delete a queue category	QKC87C4-4
Delete queue categories	QKC87C1-4

Help Pages	
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General Help Pages	HE QUEUE
Work queues	HE STEPS, GP QU1

Your own remarks:



AMADEUS QUEUES

Queue Bank Totals	HE QT
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Queues awaiting action	QT
Queues awaiting action other office	QT/ZRHC22888
All queues for office	QTQ
All queues for other office	QTQ/ZRHC22888

Common Queues	HE QUEUES - GPINT
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General	Queue 0
Confirmation	Queue 1
Confirmation from waitlist	Queue 2
Option	Queue 3
Responsible office change	Queue 4
Schedule change	Queue 7
Ticketing	Queue 8
Expired ticketing limit	Queue 12
Customer profile message	Queue 94
Past date record message	Queue 96
Message	Queue 97

Access (start) Queues	HE QS
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Start specific queue	QS8
Start specific queue and category	QS12C0
Queue, category and date range	QS1C6D4
Start queue using nickname	QS.JAMES
Display name, itinerary and ticketing elements only, for all PNRs on queue	QS8C3.RTN,I,K
Change to complete PNR display	RT.

Delay a PNR on queue	HE QD
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Delay PNR to bottom of queue	QD
Delay PNR to specific time	QD1600
Delay PNR to specific date	QD20DEC
Delay PNR to specific time and date	QD20DEC/1600
Replace QD with QDF to delay and exit	QDF,QDF1600, QDF20DEC/1600
Ignore and exit queue / redisplay PNR	QI / QIR