

Example of a UETTR:

1 OF 1 UNUSED ELECTRONIC TICKET REPORT					
OFFICE - MIALS2CA1		PAST DATE LIST		DATE-01SEP05	
SEARCH REQUEST: I-SB/TR					

PASSENGER NAME	A/L	TICKET	LAST DOT	1A RLOC	QUERY DATE

SMITH/TOM	006	7005832678	08AUG05	EEFFFF	11AUG05
BROOKS/A	001	7005832711	03AUG05	GGEEEE	06AUG05
FOSTER/CAROLIN	001	7005832737	15AUG05	HHHIII	18AUG05
MARSHALL/GAIL	005	7005832798	15AUG05	NOPNR	18AUG05
PATERSON/ROBE	005	7005832801	13AUG05	RRRSSS	16AUG05
TAYLOR/MARJORIE	220	7005832802	10AUG05	IIIJJJ	REFUSED*
*AIRLINE REFUSED TO ALLOW QUERY					
END OF REPORT					

1 of 1	Part one of one (50 lines per report)
Unused Electronic Ticket Report	Title
OFFICE - MIA1ACA1	Office ID requesting the report
DATE - 01SEP02	Date on which report was requested
SEARCH REQUEST: I-SB/TR	Entry used to request report
PASSENGER NAME	Passenger name column
A/L	3 digit airline code column
TICKET	e-ticket number column
LAST DOT	last date of travel column
1A RLOC	Amadeus record locator column
QUERY DATE	Query date column
	Query date is the date on which the RBE sends the query to the airline system. If an airline does not participate in the UETTR you get: REFUSED

Searching in other offices

only if EOS agreement exists

UETTR for affiliated office by office ID	I-SB/TR/O-ZRHC22999
Affiliated office with a wild card office code	I-SB/TR/O-ZRHC22***
Affiliated office with a wild card location code	I-SB/TR/O-***C22999
Wild card office and location code	I-SB/TR/O-***C22***

Searching by name/locator/date of travel

UETTR by passenger name	I-SB/TR/N-JONES
by last name and first name	I-SB/TR/N-JONES-NORAH
by Amadeus record locator	I-SB/TR/R-Y99877
by last date of travel	I-SB/TR/D-15AUG05
by a range of last travel dates	I-SB/TR/D-15AUG05-20AUG05
by passenger name and last date of travel	I-SB/TR/N-COLLINS-JOE/D-23SEP05
by query date	I-SB/Q-04JAN05
by query date range	I-SB/Q-04SEP05-24SEP05
by airline code	I-SB/TR/V-LX
by ticket number	I-SB/TR/T-7241234567890

Exclude refused items from a UETTR report

Lufthansa is the e-ticketing carrier in Switzerland not returning data to the UETTR, So for all LH items you will get the Query reply "REFUSED". Should you want to exclude those items from your report:

I-SB/TR/U

Delete/reinstate unused e-ticket numbers

Delete a past-date unused e-ticket number from the UETTR	I-SB/TR/X-0576000444333
Reinstate a manually deleted past-date unused e-ticket number to the UETTR	I-SB/TR/I-2204000333555

Request a report of manually deleted unused e-ticket numbers

All manually deleted past-date unused e-ticket numbers for your office

I-SB/TR/H

For another office (if EOS agreement exists)

I-SB/TR/H/O-GVAC22999

Important information

If you have not requested a report within 45 days, you will be automatically suspended from the UETTR process. Once the suspension takes place, the UETTR stops accumulating new e-ticket data for your office. However, follow-up transactions on existing e-tickets continue to be monitored. After 28 days, all e-ticket items are purged from the UETTR database.

Your own remarks:



AMADEUS UETTR

Introduction

The **UETTR (Unused Electronic Ticket Tracking Report)** allows you to submit a search request for a list of unused electronic tickets past the last date of travel issued in your office. The last date of travel is defined as the travel date shown on the last e-ticket coupon.

3 days after the E-ticket has become past date, the Amadeus RBE (Remote Back End) sends a query to the airline system to check the status of the ticket. The query is sent at off-peak times to the validating airline's system.

The e-ticket is considered to be unused if the status of one of the e-ticket coupons is any of the following:

- **O** = open for use
- **A** = airport control
- **C** = checked-in
- **L** = lifted
- **N** = coupon notification
- **S** = suspended
- **I** = irregular operation

The unused e-ticket remains in the UETTR database until 28 days after the query date. It is then purged automatically from the database

For a list of airlines accepting UETTR requests, enter **HE UETTR, GPUEA**

UETTR End User Entries

HE UETTR

Request a UETTR for all past-date unused e-tickets issued by your office

I-SB/TR

The report will be sent to your message queue, **queue 97, category 0** either immediately:

REQUEST SENT TO MESSAGE QUEUE

or depending on volume

REQUEST BEING PROCESSED - WILL BE SENT TO MESSAGE QUEUE