

TSM History	HE TMH
Display TSM history	TMH
Display history of specific TSM	TMH/M2
Display TSM history by line number	TMH/L8
TSM history codes	HE TMH.169

Update TSM in cryptic mode	HE TMI
You can update multiple fields in one entry. If you have more than one VMCO, specify with VMCO number, e.g. <b>TMI/M2/VLX</b> . Spaces can no longer be used and are for ease of reading only!!	

Update "present to"	<b>TMI/D SWISS</b>
Update "present at"	<b>TMI/A ZURICH</b>
Update airline code	<b>TMI/V LX</b>
Update reason for issuance code	<b>TMI/I O</b>
Display list or reason for issuance codes	<b>TMI/I?</b>
Update type of service	<b>TMI/G CAR RENTAL</b>
Update additional info/remarks	<b>TMI/H FREQUENT FLYER</b>
Update "issued in connection with"	<b>TMI/B 724-1234567890</b>
Add supplementary name(s)	<b>TMI/Q-BROWN CHARLIE MR</b>
	<b>TMI/Q P2</b>
Change supplementary name	<b>TMI/Q2-LEE THOMAS MR</b>
	<b>TMI/Q1 P3</b>
Delete supplementary name	<b>TMI/Q 3</b>
Delete all supplementary names	<b>TMI/Q</b>
Update International Indicator	<b>TMI/Y I</b> (intl) or <b>D</b> (domestic)
Update base fare amount	<b>TMI/F CHF250</b> (first issue)
Update for Reissue with fare amount	<b>TMI/R CHF100/W CHF150</b>
Update fare amount, and equivalent exchange	<b>TMI/F GBP150.00/E CHF 340.00</b>
Update fare amount with new tax (X=new,O=old,XM=tax on VMCO)	<b>TMI/F CHF100.00/X CHF12.50CH</b>
Update fare amount with equivalent amount	<b>TMI/F USD100.00/E CHF118.00</b>
Update Bankers Rate 1 and 2	<b>TMI/K1 6.59685</b> <b>TMI/K2 0.85743</b>
Update multiple fields: (example PTA)	
	<b>TMI/M4/FGBP481.00/ECHF1089.00/XCHF12.00YR/XCHF36.00CH/XCHF11.50GB/XM CHF50.00XP/K1 0.518483</b>
<b>Important:</b> Fare and tax elements cannot be updated individually!	

TMI transactions must be associated to the VMCO element or Pax number in the PNR when multiple passengers/VMCO's exist in the same PNR.

To **modify** any field, simply retype the entry.  
To **delete** any field, simply enter: **TMI/X** (X=option code as per above list)

Update TSM in graphic mode	MCO Tab in PNR
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The screenshot shows a web form titled "MCO - Miscellaneous charges order". It contains several input fields and sections:

- MCO num:** 4
- Location, sign, date:** ZRH1 A0901 A.A./23.JUL
- Type:** M
- International indicator:** (dropdown)
- Airline:** LX
- Passenger:** KILGUSS OLIVER
- Other passengers:** (dropdown)
- Present to:** SWISS
- At:** ZURICH
- Issuance code:** Q
- Description:** \*CH REBOOKING FEE INTERNATIONAL
- Accounting data:** (dropdown)
- Additional information/remarks:** (text area)
- Issued in connection with:** (dropdown)
- Base fare:** CHF 250.00
- Equivalent:** (dropdown)
- Taxes:** (dropdown)
- Other charges:** (dropdown)
- Equivalent other charges:** (dropdown)
- Exchange value:** CHF 250.00
- Equivalent exchange value:** (dropdown)
- Service charge:** (dropdown)
- Tax/MCO:** (dropdown)
- Total:** CHF 250.00
- Banker's rate 1:** (dropdown)
- Trans:** (dropdown)
- Banker's rate 2:** (dropdown)
- Net fare:** (dropdown)
- Form of payment:** (dropdown)
- Commission:** (dropdown)
- Tour code:** (dropdown)
- Endorsements / restrictions:** (dropdown)
- Original issue / in exchange:** (dropdown)

Retrieve PNR with VMCO element	HE RT
By VMCO element and passenger name	<b>RT/MCO-JOHNSON/J</b>
iBy VMCO element and passenger name for current date	<b>RTMCO-JOHNSON</b>
By VMCO element, date and passenger name	<b>RTMCO/12APR-JOHNSON</b>
By VMCO element and partial name for any date	<b>RT/MCO-JO</b>
All VMCO elements in a displayed PNR	<b>RTM</b>

Delete / Modify VMCO elements	HE IMCM
Cancel VMCO element in PNR	<b>XE8</b>
Cancel several VMCO elements	<b>XE10,13-15</b>
Cancel first sub-element in the VMCO on line 4	<b>XE4.1</b>
Modify type of service description	<b>12/*NEW TEXT</b>
Change FE element for VMCO on line 4	<b>4/FE VALID LX ONLY</b>
Change FP element for VMCO on line 5	<b>5/FP INVOICE</b>

Print VMCO to plain paper	HE TTM
Print all VMCO elements for all passengers	<b>TTM</b>
All VMCO elements for specific pax	<b>TTM/P2</b>
VMCO on line 8 of PNR	<b>TTM/L8</b>

Print all VMCO's and redisplay PNR	<b>TTM/RT</b>
Print all VMCO's with supplementary name lists	<b>TTM/TMN</b>
Send an AIR (Amadeus Interface Record) to Backoffice	<b>TTM/BTK/L5</b>
Print all VMCO's and send passenger receipt by email	<b>TTM/EMLA</b>

<b>Reprint VMCO to plain paper</b>	<b>HE TTR</b>
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Reprint Accounting Coupons (SN followed by nbr in FB element)	<b>TTR/M/SN2700000018</b>
Reprint from PNR (VMCO line number)	<b>TTR/L5</b>

<b>Refund a VMCO</b>
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**VMCO's may only be refunded via BSPlink refund application!**

You can download the IATA manual for MCO's from the following link:

[http://www.iata.org/worldwide/europe/switzerland/liechtenstein/info\\_agents.htm](http://www.iata.org/worldwide/europe/switzerland/liechtenstein/info_agents.htm)

<b>VMCO Reporting</b>	<b>HE TJQ, HE TRDC, HE TRDR</b>
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Display a Sales Report with VMCO records only	<b>TJQ/SOF/QTC-MD50</b>
Display for past date (max. 45 days back)	<b>TJQ/SOF/D-12AUG/QTC-MD50</b>
Display details of specific VMCO	<b>TJT/I-839</b> (sequence number)

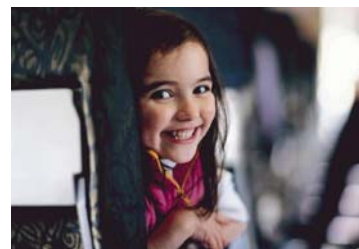
<b>VMCO Void</b>	<b>HE TJQ, HE TRDC, HE TRDR</b>
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Void a VMCO (same day only)	<b>TRDC/861</b> (from Query Report)
Void a VMCO	<b>TRDC/L9</b> (from PNR FA Line)
Reinstate a voided VMCO (same day only)	<b>TRDR/861</b> or <b>L9</b>

<b>HELP PAGES</b>
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Automated VMCO Index	<b>HE VMCO</b>
Print MCO	<b>HE TTM</b>
Create/modify an VMCO element	<b>HE IMCM</b>
Print supplementary name list	<b>HE TMN</b>
Update VMCO in cryptic mode	<b>HE TMI</b>

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## AMADEUS VIRTUAL MCO

Agent Coupon, Passenger Receipt and Credit Card Charge Form are printed on plain paper. Please always check whether airline accepts VMCO's and adhere to the procedure of the respective airline

<b>VMCO creation</b>	<b>HE IMCM</b>
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**IMC M Q / LXZRH28FEB / CHF250 / P1**

Transaction code for VMCO creation	<b>IMC</b>
VMCO element type (always M for CH)	<b>M</b>
Reason for issuance code (see list below)	<b>Q</b>
Slash, followed by 2-letter airline code	<b>/LX</b>
City code where service is provided	<b>ZRH</b>
Date VMCO is to be presented	<b>28FEB</b>
Slash, currency code and total cost of VMCO	<b>/CHF250</b>
Passenger association (if more than one pax in PNR)	<b>/P1</b>

<b>Reason for Issuance Codes</b>	<b>TMI/I? (active VMCO segment)</b>
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<b>A</b> Air Transportation	<b>K</b> Refundable Balances
<b>B</b> Surface Transportation	<b>L</b> Hotel Accomodation
<b>C</b> Bag Shipped as Cargo	<b>M</b> Sundry Charges
<b>D</b> Inclusive Tour Land Arrangements	<b>N</b> Cancellation Fee
<b>E</b> Car Hire	<b>O</b> Other
<b>F</b> Sleeper Berth	<b>P</b> Rebooking Fee Domestic
<b>G</b> Upgrading	<b>Q</b> Rebooking Fee International
<b>H</b> Under Collection	<b>U</b> Excess Baggage
<b>I</b> Taxes	<b>1</b> PTA or TOD
<b>J</b> Deposits Down Payments	

<b>Transitional Stored VMCO (TSM)</b>	<b>HE TQM</b>
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Display TSM	<b>TQM</b>
Display by passenger association	<b>TQM/P2</b>
Display from multiple TSM list	<b>TQM/M3</b>